

Streamline more than server registration

with the Dell OpenManage Enterprise Services (OMES) plug-in

One console for server registration

Deploy and manage a single virtual appliance

Automatic discovery and management of SupportAssist-entitled devices

Simplified credential management

We onboarded three ProSupport-entitled Dell PowerEdge™ R740 servers using the OpenManage Enterprise (OME) console twice: once through the OMES plug-in and a second time through SupportAssist Enterprise, which is now part of Dell Technologies Services secure connect gateway (SCG) technology.

While both processes required similar time and effort, working through a single console simplified things.

	OME + OMES plug-in process	SCG + OME adapter-enabled process
Number of virtual appliances	1	2
Number of consoles	1	2
SupportAssist-entitled server discovery	Automatic (as part of OME discovery)	Required configuring OME+SCG adapter prior to discovery
Credential management	Enter once and OME re-uses credentials	Once per console—must re-enter password into both consoles if password changes

Learn more at <https://facts.pt/4doA0w1>

